
**Troubleshooting**

- **Scanner not powers up**
  - Make sure scanner is turned on. Symbol MT2000 Series does not contain a large rechargeable battery. Insert scanner into cradle first to charge the battery.
  - Check host parameters. (Refer to User Guide for more information.)
  - Check cradle host parameters or edit options.
  - Check that scanner is paired to cradle (using the PAIR bar code on the cradle).

- **Scanner not decoding bar code**
  - Scanner not paired to host-connected cradle. Pair the scanner to the cradle (using the PAIR bar code on the cradle).
  - Cradle not programmed for correct host interface. Check scanner host parameters or edit options.
  - Interface cable is loose. Check for loose connection.

- **Scanned data incorrectly displayed on host**
  - Paired cradle host communication parameters do not match the host’s parameters. Check cradle host parameters or edit options.
  - Scanner decoding bar code, but data not transmitting to host. Paired cradle host communication parameters do not match the host’s parameters. Check cradle host parameters or edit options.

- **Bar code unreadable**
  - Ensure bar code is not defaced; try scanning test bar code of same bar code type.
  - Scanner not programmed for bar code type. Ensure scanner is programmed to read type of bar code being scanned.

- **Scanner not working**
  - Check battery.
  - Scanner not programmed for bar code type. Ensure scanner is programmed to read type of bar code being scanned.

**RS-232 Host Types**

- IBM 46XXUSB
- RS-232
- Keyboard Wedge
- No power to scanner

- Check battery

- Scanner not programmed for bar code type. Ensure scanner is programmed to read type of bar code being scanned.

**Bar Code Type**

- IBM 46XXUSB
- RS-232
- Keyboard Wedge

**RS-232 Interface**

- Serial Port Profile (Slave)
- Bluetooth Keyboard Emulation (HID Slave)
- Serial Port Profile (Master)
- ICL USB

**Overview of Bar Codes**

- Unpairing/Disconnection
- Set Defaults
- Scan to Add an Enter Key (Carriage Return/Line Feed)
- Scan OPTIONS
- Scan Command Codes
- Scan OPTIONS

**BATTERY INSERTION**

**BATTERY REMOVAL**

**CONNECTIONS**

**HOST INTERFACES**

**SYMBOLO MT2000 SERIES PROGRAMMABLE BAR CODES**

**Host Types**

- IBM 46XXHost Types
- IBM 46XX Host Types
- Desktop Cradle

**Host Mode**

- IBM Host Type
- IBM 46XX Host Type
- IBM 46XX Host Type
- Desktop Cradle

**Miscellaneous**

- Scan to Add an Enter Key
- Scan OPTIONS
- Scan Command Codes
- Scan OPTIONS
**SYMBOL MT2000 Series**

**Quick Start Guide**

**DESK-TO-WALL MOUNT CRADLE CONVERSION**

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**SCANNER INDICATIONS**

**Scanner Beep Indications**

- High-low-high-low beeps

**Scanner Display Indications**

**Symbol MT2000 Series**

**EU**

**International**

**Other Medical Devices**

Wireless devices transmit radio frequency energy and may affect medical electrical equipment.

- Reduce or eliminate repetitive motion

The available channels for 802.11 b/g operation in the US are Channels 1 to 11. The range of channels is limited by firmware.

The use in the UNII (Unlicensed National Information Infrastructure) band 1 5150-5250 MHz band is in the following countries: United States, Canada, Japan, China, S. Korea, Australia, and Europe.

**CAUTION:**

This device is approved under the Symbol Technologies brand: Symbol Technologies, Inc., is the

**Symbol MT2000 Series**

72-117308-01 Revision B July 2009

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**REGULATORY INFORMATION**

**Compliance Information**

- Cet appareil est conforme aux normes de sécurité en vigueur.
- Suitable for use in all EU countries.
- This product is designed and manufactured to comply with the requirements of the European Electromagnetic Compatibility Directive (2014/30/EU).
- The product complies with the EU Low Voltage Directive (2014/35/EU).
- This product is designed and manufactured to comply with the requirements of Health and Safety Recommendations.
- This product is designed and manufactured to comply with the Health and Safety Recommendations.
- This product is designed and manufactured to comply with the Health and Safety Recommendations.

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**SOFTWARE SUPPORT**

- Title of the software download you are requesting.
- Proof of purchase
- Entitlement services@motorola.com and ensure you include the latest entitled software at the time of device purchase in

Motorola Enterprise Mobility wants to ensure that customers have the latest entitled software at the time of device purchase in

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**Batteries**

- Motorola, Inc. One Motorola Plaza Holtsville, New York 11742, USA
- Symbol Technologies, Inc., is the

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**TERMINOLOGY**

- RS-232 cable attached
- Battery full
- Battery 50% full
- Battery discharged or removed
- Scanner

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**RECOMMENDED USAGE GUIDE - OPTIMUM BODY POSTURE**

- Tilt your arms
- Avoid lifting with your back
- Avoid lifting with your back
- Avoid lifting with your back
- Avoid lifting with your back

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**SYMBOL MT2000 Series**

- class 1 Laser devices are not considered to be hazardous when used for their intended purpose. The following statement

Within the European Economic Area (EEA), the CE mark indicates compliance with all applicable EU directives.

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**WASTE ELECTRICAL AND ELECTRONIC EQUIPMENT (WEEE)**

- Electrical and Electronic Equipment (WEEE) Directive (2012/19/EU)
- WEEE Directive (2012/19/EU)
- WEEE Directive (2012/19/EU)
- WEEE Directive (2012/19/EU)

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**Motorola and the Stylized M Logo and Symbol and the Symbol logo are registered in the U.S. Patent and Trademark Office.**

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**Batteries**

- Motorola, Inc. One Motorola Plaza Holtsville, New York 11742, USA
- Symbol Technologies, Inc., is the

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**TERMINOLOGY**

- RS-232 cable attached
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